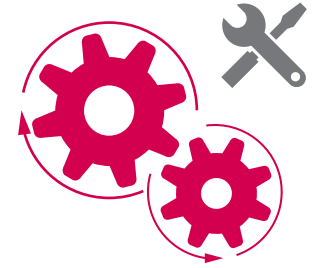



SUPPORT

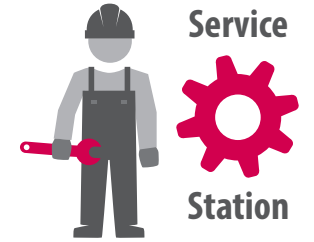


SUPPORTED PRODUCTS*	START-UP	TELEPHONE SUPPORT	SKYPE SUPPORT	TEAM VIEWER	TROUBLE SHOOTING ONSITE	OPTIMIZATION ONSITE application / customer	WARRANTY CLAIMS** 
COMBIVERT F4 with partner	X	X	X	X	X	X	X
COMBIVERT S4 with partner	X	X	X	X	X	X	X
COMBIVERT F5	X	X	X	X	X	X	X
COMBIVERT G6	X	X	X	X	X	X	X
COMBIVERT P6	X	X	X	X	X	X	X
COMBIVERT H6	X	X	X	X	X	X	X
COMBIVERT S6	X	X	X	X	X	X	X
COMBICONTROL C6 / HMI	X	X	X	X	X	X	X
COMBIVERT R6	X	X	X	X	X	X	X
AFE	X	X	X	X	X	X	X

* = details on request at the Service Partner

** = This service partner is authorized to provide repairs in warranty according to the supported products.

REPAIRS



SUPPORTED PRODUCTS*	REPAIRS AT THE SERVICE STATION change only control boards	REPAIRS ONSITE change only control boards	SPARE PARTS STOCK AVAILABLE (F5, F6 d-w)*
COMBIVERT F4 with partner	X	X	X
COMBIVERT S4 with partner	X	X	X
COMBIVERT F5	X	X	X
COMBIVERT G6	X	X	X
COMBIVERT P6	X	X	X
COMBIVERT H6	X	X	X
COMBIVERT S6	X	X	X
COMBICONTROL C6 / HMI	X	X	X
COMBIVERT R6	X	X	X
AFE	X	X	X

* = details on request at the Service Partner